



What is the Warmline?

- *Inbound/Outbound Contact*
- *No cost, non-crisis line for support*
- *Operates year-round*
- *One-on-one peer support*
- *Phone, text, and video conference options*
- *Calls are made or answered by Peer Wellness Operators*
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What is Peer Support?

- *Shared lived experience with mental illness*
- *Social and emotional support*
- *Linkage to clinical care and community resources*
- *Ongoing support, extended over time*
- *Person-centered approach*
- *Complement and supplement care*

Why is it needed in Nevada?

- *Repeat ER visits due to stress causes on crisis systems*
- *As many as 70% of those that survive suicide attempts never attend their first appointment or maintain treatment*
- *Overuse of crisis support services that can be addressed at a lower level of care*

How is a referral made?

- *Providers make a referral directly to the Warmline by phone or through Open Beds)*
- *The first call from Warmline is within 24 hours of referral*
- *Participant and Warmline operator set up scheduled contact times*
- *No referral is needed for inbound calls to the Warmline*

**To talk to a Peer Wellness Operator or to make a referral
call 775-419-8865**

If you are experiencing a mental health emergency, please contact (800)273-8255

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